**Kylie Vo Interview**

**Tell us about the application process you went through when applying to UNT.**

The required documents include my undergrad transcript, three letters of recommendation, my statement of purpose, IELTS score, and GMAT score. I start off by apply on applytexas, then sending all the necessary documents to the school via mail. After that, I received the admission email and a mail came later. Then, I applied the application for visa at the US Consulate in Vietnam. I succeeded at the visa interview and received the visa to study abroad at UNT.

**What IT information did you need to enroll/after enrolling? (my UNT, email, Blackboard, MyUNT, etc.)**

MyUNT. I remember setting up a password my EUID to enroll to UNT.

**Explain the process you went through when enrolling/registering in courses. Please explain any parts of the process that were particularly easy or difficult.**

I had my advisor helping me with my first class enrollment. It was not difficult at all.

**What documents did you need to submit when applying, and how did you find out where to send the documents?**

Applying to UNT? I mentioned it above. They are my undergrad transcript, three letters of recommendation, my statement of purpose, IELTS score, and GMAT score. I contacted with the graduate advisor during my application process via email to know what to do and where to apply to.

**If you are an international student, what information would help international students who are applying to UNT?**

One of the biggest fears when applying is the concern about the mailing service. It would have been really bad if my document had got lost somewhere and UNT could not have received it. So international student should choose the most reliable mailing service to send the documents to UNT. International students also need to have Toefl or IELTS score ready and meet the requirement. And since international students are far away from UNT, they should have a least 2 people in contact when necessary when applying to UNT.

**Which UNT websites did you visit the most when you were applying/enrolling?**

https://tsgs.unt.edu

**Which part of your UNT application/enrollment experience was the most difficult? Please explain why.**

It was the information gathering stage when I need to contact with UNT advisors for all the steps in the application process as an international student. It took time for them to answer my questions. And all the contacts were made via email so there was less commitment than calling.

**How did you find out about UNT funding, scholarship, and employment opportunities? Please name any resources that were helpful and those that were not.**

Eagle Network; Email; UNT website.

**Are you interested in research at UNT? If so, how did you find out about research? How could these resources be improved?**

No.

**What were the 3 most important resources for you as an incoming student?**

The enrolling/application section on UNT website. The advisors’ help. Online reviews/ranking about UNT.

**What are the 3 most important resources for you as a continuing student?**

Alumni. Professional Leadership program. Eagle Network.

**If you could improve the application/enrollment experience for future students, what would you recommend?**

Know/have in contact at least an advisor to talk to/ask for guidance.

**Tell us about your experience with understanding tuition and fees and paying your bill.**

As an international student, the tuition fee displayed in the I-20 is often a lot lower than the actual fees. Tuition fees should be paid before the due (which is often informed via email => check UNT email regularly).

**Follow-up Questions:**

**You mentioned that you worked with advisors to help with the application process. How did you identify the advisors, and were these advisors in your academic department or elsewhere?**

The advisor’s title was “Graduate advisor of College of Business. I was contacted by them first.

**You said that the cost mentioned in your I20 was lower than the actual cost of attendance. How much difference exists between the I20 amount and the actual amount paid? A range estimate is fine (e.g., $500-$1000).**

It was about $1,000-$2,000 difference.

**Did you pay your bill in-person, online, or by mail? Did you experience any problems when paying your bill?**

I paid everything in-person. No, I don’t.

**Sara Glauda Interview**

My degree is in Technical Communication. If you need any clarification with any of my answers, just let me know.

**Tell us about the application process you went through when applying to UNT.**

I first took the GRE and had my test results sent to UNT. I spoke to the Technical Communication Director of Graduate Studies, Dr. Boettger, and spoke with him about the program and application process.  I then applied through the Apply Texas website and UNT. I sent my resume, personal statement, and portfolio to Dr. Boettger. I had my transcripts sent to the Toulouse Graduate School.

**What IT information did you need to enroll/after enrolling? (my UNT, email, Blackboard, MyUNT, etc.)**

During the application process, I used myunt.edu to check my application status. I also used the website to complete my financial aid and register for classes. As an employee, I already had a UNT email. There was not information to look at in Blackboard until classes started, but I did log into the website before that. I also looked up the UNT computer discount to get a laptop, as well as use it to get the Microsoft Office package and Mcafee Anti-virus Software.

**Explain the process you went through when enrolling/registering in courses. Please explain any parts of the process that were particularly easy or difficult.**

Since I used myunt.edu to check my application status, I was already fairly familiar with how the website worked. I found the process for registering for classes to be fairly easy. I also spoke with Dr. Boettger to discuss what classes I needed to sign up for.

**What documents did you need to submit when applying, and how did you find out where to send the documents?**

I emailed my portfolio, resume, and personal statement to Dr. Boeggter. This information was provided on the technical communication graduate webpage.

I also had to send my transcripts to the Toulouse Graduate School. I found this information on the Toulouse Graduate School website. I did have to call the Toulouse Graduate School because they did not receive some of my transcripts.

**If you are an international student, what information would help international students who are applying to UNT?**

I am not an international student.

**Which UNT websites did you visit the most when you were applying/enrolling?**

Tc.unt.edu, myunt.edu, and tsgs.unt.edu

**Which part of your UNT application/enrollment experience was the most difficult? Please explain why.**

The most difficult part of the application process was getting my transcripts received and processed.

**How did you find out about UNT funding, scholarship, and employment opportunities? Please name any resources that were helpful and those that were not.**

I used FAFSA and I was also previously aware of a UNT staff scholarship.

**Are you interested in research at UNT? If so, how did you find out about research? How could these resources be improved?**

I am interested in research, but since it is my first semester, I do not know much about it.

**What were the 3 most important resources for you as an incoming student?**

The most helpful aspect was the Technical Communication Graduate website. It answered a lot of my questions and led me through the application process. The second most helpful resource was Dr. Boettger. It was easy to set up a time to meet with him. He was very friendly and answered all of the questions I had about the application process and the Technical Communication Program. The third most helpful resource was myunt.edu. It allowed me to keep up with my application and to see what stage my application was in. After being accepted, it walked me through the financial aid process and gave updates on what I needed to do to complete my financial aid.

**What are the 3 most important resources for you as a continuing student?**

My professors are the most important resources I have. I frequently email and meet with them to clarify information or to get help on assignments. Second would be my email. It is how I keep in touch with my professors and classmates. The third most important resource would be blackboard. It enables me to keep up with my grades and allows me to see documents used in class.

**If you could improve the application/enrollment experience for future students, what would you recommend?**

The only issue I had when applying was with my transcripts. I had to call to get one resent because it was not received and another one had been received, but was never posted in my application.

**Tell us about your experience with understanding tuition and fees and paying your bill.**

I looked up all of this information on myunt.edu. It was a fairly easy process. If I had never attended college before and it was my first time dealing with financial aid, it may be somewhat confusing.

**Kayode Oluwabunmi Interview**

**Tell us about the application process you went through when applying to UNT.**

The application process i went through in getting into UNT followed the folllowed sequence. Firstly, I had to contact the departmental chair of my department of choice to see if i met the criteria for getting admitted. I  later started contacting professors whose resaerch interest were similar to mine, to see if i could get to be taking as their RA or TA. after this had been done i applied formally to the school though application portal, paid the necesary fees through the texas portal. After this was done i submitted hard copies of my document sto the graduate school and i waited earnestly for their response.

**What IT information did you need to enroll/after enrolling? (my UNT, email, Blackboard, MyUNT, etc.)**

To enroll the myunt page was always there to check for updates, i also regularly called the secretary of my intending department, graduate school when responses were slow and also the  the lady incharge of recruitment and retention (kathryn beasely)

**Explain the process you went through when enrolling/registering in courses. Please explain any parts of the process that were particularly easy or difficult.**

It was hectic due to my 1 week late arrival. so my class registration was done manually through the help of the graduate coordinator and the approval from the dean. This enabled me to get the approval of the administrators at the eagle services for my registration.

**What documents did you need to submit when applying, and how did you find out where to send the documents?**

All information regarding where to apply and where to send the needed information to are available on the departmental website and the graduate school’s website too.

**If you are an international student, what information would help international students who are applying to UNT?**

The information about the fees especially for doctoral students and also how to apply for certain scholarships which would help them get tution reduction are not readily available. It will help future student s if these information can be spelt out in clear terms on the applicable links.

**Which UNT websites did you visit the most when you were applying/enrolling?**

Graduate school’s website, the department of materials science and engineering website as well as the department of mechanical and energy website.

**Which part of your UNT application/enrollment experience was the most difficult? Please explain why.**

Getting my evaluated documents to the department of interest was really difficult  as there were a lot of delays from graduate school. Enrolling into classes was alsoa tedious process, I presume it was due to the fact that I arrived a bit late.

**How did you find out about UNT funding, scholarship, and employment opportunities? Please name any resources that were helpful and those that were not.**

The department of materials science and engineering website and Kathryn beasely at the graduate retention office.

**Are you interested in research at UNT? If so, how did you find out about research? How could these resources be improved?**

I mailed the professors of interest after reading through their profiles.

**What were the 3 most important resources for you as an incoming student?**

The department of interest‘s website , graduate school website and phone calss made to the student retention office.

**What are the 3 most important resources for you as a continuing student?**

Eagle services emails, Graduate coordinator of my department, the departmental secretary, my research professor and possible the student services department.

**If you could improve the application/enrollment experience for future students, what would you recommend?**

Reduction in bureaucracy especially when it comes to registering for classes, bottlenecks, because some classes may be full before  hand and to get in requires so amount of work and getting to see those in charge.

**Tell us about your experience with understanding tuition and fees and paying your bill.**

My understanding of tution what to pay and how to pay has got to do with the terms on which the student was accepted, if given a TA’s position, I learnt that the graduate school pays for 6 hours while the student pays for the remaining 3 hours except if the department offers some additional scholarship which is not always the case especially in my own situation.

Having to pay for the remaining 3 hours could be a burden and most importantly too the issue of students having to pay every month for their insurance is still a burden for doctoral students it will be highly appreciated if something can be done to help ease this burden for the subsequent semesters.

**Follow-up Questions**

**When you arrived late, were you still able to register through my.unt.edu, or did you have to complete registration by another method? If you used another method, please explain.**

**Are you required to pay the additional 3 hours of credit out-of-pocket, or did you receive funding from UNT/your department to help with this?**

**If you are paying out-of-pocket for your 3 hours of tuition, tell me about your process for paying your bill.**